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IT Solution & Services

ACCESSYSTEM® - IT Solution & Services is a comprehensive business solution provider in the field of Information Technology, providing complete IT Solutions from Infrastructure Design to Development, Cloud Services, Web Services, Application development, ERP & CRM, etc. Headquartered in Doha - the State Of Qatar we have grown to expand into the Gulf region (GCC), reaching cities such as Dubai, Abu Dhabi, Doha & Kuwait City. We have been delivering IT Solution to our valuable Customers/Clients since years 2006.

Our dynamic team of IT Professionals, Dedicated Engineers & Programmers, specialized in Outsourcing, Virtual IT Department, Managed IT Service, Cloud Services & Web Services, ACCESSYSTEM® - IT Solution & Services has managed to become a pioneer in the field of Cloud Services, Web Services & Application Development in Qatar & India. Our consistent and quality-driven business solutions have managed to swell the company's portfolio to a decent number of retained clients. Aiming to provide IT Solutions to Mid-Level Business to Enterprise Level Organizations with cost-effective and on-time project delivery.

We ensure the critical element of using IT strategically is to make sure it's running smoothly. Proactively managing your IT is step one of a strategic IT plan, helping your business avoid unexpected downtime and ensuring that your systems are always up and running / up to date with the current industry standards.

ACCESSYSTEM® - IT Solution & Services range of flexible, user-friendly service packages ensures the reliability and effectiveness of your technology infrastructure.

Services Catered:

- ▲ CYBER SECURITY & DATA PROTECTION
- ▲ IT CONSULTING SERVICES (ITCS)
- ▲ IT OUTSOURCING SERVICES (ITOSS)
- ▲ MANAGED IT SERVICES (MITS)
- ▲ APPLICATION & WEB-DEVELOPMENT

Corporate Philosophy

ACCESSYSTEM® - IT Solution & Services is committed to & things that you can expect from us:

- Peace of mind we support & monitor your systems 24/7/365.
- Adopting high standards of ethics in all its business actions and practices;
- Providing its Customers/Clients with high-quality services, tailor-made to their needs and expectations;
- Guaranteeing highly competitive services to its Customers/Clients;
- Engaging highly skilled personnel supported by an effective organizational structure;
- Implementing an 'equal opportunities and 'environmentally friendly' policy; and increasing productivity.
- Uptime of 99.99% = Less downtime issues are identified before they cause problems

Quality Services

ACCESSYSTEM® - IT Solution & Services holds a reputation in providing cost-effective systems integration, as well as for design and development. We use advanced methodologies in all our activities based on international standards such as ITIL etc., in order to ensure high-quality services for our clients.

Data Security is a top priority area for any Organization/Company. We hold a non-comprehensive approach for implementing Data Security by applying state-of-the-art solutions based on industry standards.

ACCESSYSTEM® - IT Solution & Services offers Total Technology Management Services (TTMS) to ensure all systems function seamlessly. TTMS manages all of your organization's technology, including IT Consulting, IT Outsourcing, Managed Services, Managed Cloud & Hosted Services, Virtual IT Department Last but not the Least Application & Web Development.

▲ CYBER SECURITY & DATA PROTECTION :

ACCESSYSTEM® - IT Solution & Services helps its customers to achieve their business goals by making every IT connection smarter and secure across all network devices, infrastructure, data storage & cloud applications. We are a market-leading cyber security and data protection solutions provider in the region and support our valuable customers of every size.

ACCESSYSTEM® - IT Solution & Services has the most experienced team of cybersecurity data backup solution experts which enables its customers with more efficient from increased automation of security, backup, and recovery process, preventing our customers and their valuable data from cyberattacks including malware and ransomware attacks. Our services & solutions include virus scanning, vulnerability assessments, patch management, and more.

▲ IT CONSULTING SERVICES (ITCS):

Technologies that enable businesses to grow are continuously evolving. Is your organization leveraging IT resources to meet your business growth challenges?

We offer a Complete Consulting Service which helps the customer to navigate this changing landscape. By discovering your current and future IT needs, our consultants develop your custom technology roadmap, and then implement a plan that helps your organization to reach its goals.

ACCESSYSTEM® - IT Solution & Services, we understand how technology fits into your business plan and is often the building block for day-to-day operations. Our strategic use of the right technologies, not just more technologies, means that our IT recommendations are more than tools to meet immediate needs with cost-effective solutions.

ACCESSYSTEM® - IT Solution & Services becomes a virtual extension of our client's businesses, helping them develop and maintain a technology strategy that aligns with their business needs and goals.

Technology Strategy goes as below:

- 1. Discovering you're current and future IT needs.
- 2. Designing the road map, with a cost-effective solution.
- 3. Deployment & Implementation.
- 4. Maintaining the Infrastructure.

▲ IT OUTSOURCING SERVICES (ITOSS):

Offering a Complete Outsourcing Service package which help in the productivity for each Customer/Client with best of professional onsite and remote support assistance.

- 1. Pre-defined SLM & SLA for all IT Services and Support.
- 2. On-site support for all Critical Service Call raised.
- 3. Immediate Remote Assistance & Site Visit as per SLA.



▲ MANAGED IT SERVICES (MITS) :

Remotely managing Customer's/Client's in house IT infrastructure and/or end-user systems, typically on a proactive basis and under a subscription model.

1. Virtual IT Department (VITD):

VITD is the best concept for Small Business having multiple office locations & decent number of enduser systems with In-House or Hosted IT Infrastructure, with this GULF POWER ALLIANCE dedicates its work force for all kinds of technical support with virtual presence. Virtual IT Department support plans include:

- 24/7/365 Remote Monitoring of Critical Systems.
- Remote Management and Administration.
- Vendor Management.
- Hardware Monitoring.
- Antivirus Monitoring and Malware Removal.
- Patches and Updates.
- Spam Filtering.
- Managed Firewall with Security Services.
- Backup Services, Disaster Recovery Services & Business Continuity.
- Hosted Exchange Server.
- Cloud Services.



2. Managed Cloud & Hosted Services (MCHS):

Managing Customer's/Client's Cloud or Hosted IT infrastructure, typically on a proactive basis and under a subscription model. This module mainly helps the Customer / Client's to achieve maximum productivity at a nominal cost as this module ensure 99.99% uptime and availability of the services.

- Microsoft Azure a.
- Amazon Web Services AWS
- e. Google Workspace
- **Dedicated Server Hosting**
- b. Google Cloud
- d. Microsoft 365 Services
- f. VPS Hosting (Virtual Private Servers)
- 3. 24×7×365 Monitoring & Management
- 4. Backup & Disaster Recovery.

Ensuring that your mission-critical data files & folders are disaster-proof

- 5. Managed Service for Massaging Technology.
 - a. Microsoft Exchange Servers,
 - b. OX Open Exchange.
 - c. Zimbra (on-premises and hybrid solution)











- 6. Monitoring, Managing & Maintaining Infrastructure
 - a. Hardware & Servers,
 - b. Network Devices,
 - c. End User System & Printers.
 - d. Telephone System.
 - e. Security Devices.



▲ APPLICATION & WEB-DEVELOPMENT :

ACCESSYSTEM® - IT Solution & Services offers its Customer/Clients for any kind of Application & Web-Development, having the best developer on desk we deliver projects that speaks for us.

- Application Development (Node.js, ASP .Net , JAVA & PHP)
- Mobile Apps
- Web Development
- e-Commerce Web Development.

Partners





Technology & Tools















Acronis



Cloud Solution











Hardware & Security Partners









Application and Web Development





















Contact Information



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Overseas Office / Partners



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